

# Memo

To: POSIFLEX Customers  
From: POSIFLEX Operations Department  
Date: 8/7/2020  
Re: End of Repair Notice: KS6815 Series

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Dear POSIFLEX Customer:

Posiflex announces End of Repair services for the KS6815 model due to no longer having sufficient parts available to maintain a complete repair program.

The KS6815 model was discontinued July 2011 and is no longer eligible for the post warranty repair program.

All configurations of the KS6815 are affected by this notice.

Limited parts are available for self-service; please contact Customer Service Department for specific availability.

Email: [Customer.Service@Posiflexusa.com](mailto:Customer.Service@Posiflexusa.com)  
Tel: (510) 429-7097

Posiflex greatly appreciates your support.

Regards,  
***Posiflex Business Machines***