

End of Life Notice North America Region

Posiflex Business Machines, Inc announces the End of Life of the XT4000 Series in North America.

Effective January 31, 2020 the XT4000 will no longer be available for sale in North America nor special ordered thru our factory. Product availability will be based on “on hand” inventory at Posiflex or within our channel partners in North America.

This notice affects product purchased from Posiflex Business Machines, Inc. in North America only.

The following details have been outlined for your review and consideration:

Affected Model

All XT4015 and its various configurations are affected by this notice.

Product Timeline within North America

New Product on Market	Initial product offering to the market	January 2014
Phase Out Notice	Product offered while supplies last	November 2019
Last Buy Date	Last day to submit stocking orders	November 2019
EOL Date	Official End of Life cycle, product no longer produced	January 2020
Support and Replacement Parts	Technical support and replacement parts for service commitment	January 2023

Replacement Options

Posiflex offers various models to replace the XT4015, among those are the XT5315, XT6315 and new RT Series. Contact your Regional Sales Manager for assistance in selecting a replacement that best fits the customer’s needs.

Technical Support and Replacement Parts within North America

Technical support will remain available thru January 2023 via phone call or email via our website: <https://posiflexusa.com/support-product-services>. Posiflex is committed to provide and offer spare parts for post warranty and/or self-repairs for three (3) years as of this official EOL notice. Parts may remain available beyond the three-year term, however, not guaranteed.

Product Accessories and/or Peripherals

Please note that corresponding peripherals and accessories for the XT4015 will be phased out according to product demand. Product will remain available until exhausted and/or are made available from the factory.

Warranty / Maintenance Services within North America

Customers with active warranty or service contracts will continue to receive service from Posiflex until the item’s warranty end date or end of contract date expire. Warranty and/or maintenance contracts will not be extended beyond this EOL notice.

Posiflex greatly appreciates the support given to this product over its lifespan as well as to that given to the next generation of reliable and quality driven product.

Do not hesitate to contact your Regional Sales Manager or Customer Service with any questions, concerns or availability inquiries.

Posiflex Business Machines, Inc